



TICKETLESS PARKING IS COMING TO SOUTH BANK

In October 2023, South Bank Corporation is introducing a new ticketless (and cashless!) parking system to provide you with a more convenient and seamless parking experience at South Bank. This means...**No more scrambling to find your car park access card!**

WHY TICKETLESS PARKING?

The smart license plate recognition technology eliminates the need for a physical car park access card, allowing for a seamless journey and less queuing at entries and exits.

The new system will help to improve the flow of traffic in the carpark, reduce congestion, and improve overall experience of our car park users.

HOW DOES IT WORK?

The system operates based on license plate recognition.

You need to register your car and payment details via the online ticketless parking portal by multiScanhub.

You will then be set up online and be able to drive straight in the car park, without the need for a car park access card.

Upon exit, the system will recognise your pre-registered vehicle and link you to the relevant parking rate for your user group. Any owing fees will be automatically debited from your nominated debit credit card, alternatively you can pay via debit credit card at the exit gate.

HOW DO I REGISTER?

- Await the activation email from multiScanhub containing a link for registration
- Follow the provided link to access the registration portal.
- Register under your relevant user parking group.
- Fill in your details and vehicle information.
- Optionally, provide debit or card details for payments.
- Once successfully registered, you will receive a confirmation email from multiScanhub.

WHY REGISTER?

- Pre-registering your car details via the [multiScanhub online portal](#) is essential to access the benefits of the new ticketless parking system.

KEY FEATURES

- **Ticketless system:** No more hassle with car park access cards.
- **Seamless journey:** the new system utilises smart license plate recognition (LPR) to recognise your pre-registered vehicle.
- **Smooth entry/exit:** new entry and exit machines with registration lookup function and payment processing.
- **No more queueing** with the new automatic entrance gates.
- **Convenient pay stations:** x3 new pay station machines with registration lookup function.
- **Enhanced safety:** safeGATE pedestrian detection and vehicle tailgate detection technology.

FOR MORE INFORMATION

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